



Booking, Payment & Cancellation Policy

Weddings, Vow Renewals, Baby Naming's & Other Ceremonies

Booking & Payment

To secure your ceremony date and time, a non-refundable booking fee of 50% of the total ceremony fee is required at the time of booking.

The remaining balance is due no later than seven (7) days prior to the ceremony date.

Bookings are not confirmed until the booking fee has been received.

Cancellation Policy

If you choose to cancel your booking after the booking fee has been paid, the initial 50% booking fee will not be refunded.

If cancellation occurs within seven (7) days of the ceremony date, the full ceremony fee may be payable.

Any refunds outside of the booking fee will be assessed at the Celebrant's discretion based on work already completed and expenses incurred.

Extenuating Circumstances

I understand that unforeseen circumstances can arise. Requests for refunds due to exceptional or extenuating circumstances will be considered on a case-by-case basis at my sole discretion.

Examples may include serious illness, family emergency, natural disaster, or other significant events beyond the client's control.



Funeral Services

Funeral Home Arrangements

Where a booking is made through a funeral home or funeral director, payment terms and invoicing arrangements will generally be managed directly through the funeral home.

Any cancellation or payment matters will be subject to the agreement between the funeral home and the client.

Direct Family Bookings

For funeral services booked directly with me by the family, payment is due prior to the service unless otherwise agreed in writing.

Given the nature of funeral services, cancellation and refund requests will be considered compassionately and on a case-by-case basis.

Travel Fees

Travel within 50 kilometres of the Celebrant's base location is included in the ceremony fee.

For ceremonies located more than 50 kilometres from the Celebrant's base location, an additional travel fee of \$0.99 per kilometre will apply for each kilometre beyond the initial 50 kilometres.

Any applicable travel fees will be discussed and agreed upon prior to booking confirmation.

Postponement & Rescheduling

If you need to postpone or reschedule your ceremony, your booking fee may be transferred to a new date within twelve (12) months of the original ceremony date, subject to the Celebrant's availability.



If the Celebrant is unavailable on the proposed new date, the booking will be treated as a cancellation and the standard cancellation policy will apply.

Only one rescheduling request may be accommodated under the original booking fee unless otherwise agreed by the Celebrant.

Celebrant Illness, Emergency or Unforeseen Circumstances

In the unlikely event that the Celebrant is unable to perform the ceremony due to illness, injury, family emergency, or other unforeseen circumstances beyond their control, every reasonable effort will be made to arrange a suitably qualified replacement celebrant.

The Celebrant will assist the client in transferring all relevant ceremony information and documentation to the replacement celebrant where possible.

If a replacement celebrant cannot be secured, any fees paid to the Celebrant, excluding any government lodgement fees already paid or non-recoverable expenses incurred, will be refunded in full.